



Date: 7th, July 2005

Mr. Andreas H. Lindenthal
Principal
Metafore, LLC
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To Whom It May Concern:

In four years of PLM evaluation and implementation, I have worked with dozens of Account Executives and Business System Managers/Analysts representing a variety of PLM companies. Few have demonstrated a full working knowledge of the business needs of an engineering/manufacturing environment and fewer still have exhibited a professionalism that I would categorize as impartial, serving the best interests of the customer.

Andreas Lindenthal and Chris Atkins stand above the rest as PLM professionals who have worked in the manufacturing world dealing with product from concept to launch. They understand the need to clearly define the business objectives and needs of each company and model a PLM solution to meet those objectives. They are truly interested in assisting companies to improve their business practices, not sell software.

I can unreservedly recommend the outstanding work of Andreas and Chris to anyone who is looking to evaluate and implement a PLM solution for his or her organization and would gladly engage with them again should the opportunity arise.

Sincerely,

A handwritten signature in blue ink that reads "Randy Baker". The signature is fluid and cursive, written in a professional style.

Randy Baker
Configuration Manager

Pentair Water Pool & Spa, Inc.

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